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Tender ID :	2025_DAE_876947_2
Tender Ref No :	NCRA WF047 CPPP 2025
Tender Title :	Internet Leased Line Connectivity 1 Gbps with IP Pool
Corrigendum Type :	Other

Corrigendum Document Details

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1	Replies to Pre-bid queries.	Replies to Pre-bid queries.	28-Oct-2025 12:16 PM	WF47PB.pdf	863.47



National Centre for Radio Astrophysics TATA INSTITUTE OF FUNDAMENTAL RESEARCH

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CORRIGENDUM -2 (Replies to Pre-bid Queries)

October 1, 2025

Our **E-Tender No: NCRA:WFO47:CPPP:2025** – for Internet Leased Line Connectivity 1 Gbps with IP Pool at (1) NCRA-TIFR, Savitribai Phule Pune University Campus, Ganeshkhind, Pune 411 007 and at (2) GMRT Khodad, Near Narayangaon, Tal. Junnar, Dist. Pune 410504.

Noteworthy clarifications and replies to the queries raised, are as under: -

1. Replies to pre-bid queries as per **Annexure-I** attached.

Please take note of the same and submit your bid accordingly.

All other terms & conditions remains unaltered.

This forms an integral part of the tender document. Hence bidders will have to sign and submit this document along with their technical bid without fail for having taken note of these changes.

Administrative Officer-C (PURCHASE)

सदाशिव व्ही. पाटील/Sadashiv V. Patil
प्रशासनिक अधिकारी-सी /Administrative Officer-C
राष्ट्रीय रेडिओ खगोल-भौतिकी केंद्र
National Center for Radio Astrophysics
टाटा मूलभूत अनुसंधान संस्थान
Tata Institute of Fundamental Research
एस. पी. पुणे विश्वविद्यालय परिसर, गणेशखिंद पो, पुणे-४११००७
S. P. Pune University Campus, Ganeshkhind PO, Pune-411007

Giant Metrewave Radio Telescope (GMRT), Khodad. A National Project of the Government of India

Annexure - I**Reply of the Queries raised on the Pre-Bid Meeting held on 30.09.2025 AT NCRA-TIFR, PUNE**

Sl. No.	Section / Clause number	Page No.	Content of RFP requiring clarification / Existing Clause	Points of clarification required	Replies by NCRA-TIFR / Description now to be read as
1	PART E CLAUSES OF CONTRACT	16	2. Compensation for delay / Liquidated Damages 1.5% per month of delay to be computed on per day basis, shall not exceed 10% of the value of work order	Kindy modify the clause as per below 0.5% per month of delay to be computed on per day basis, shall not exceed 5% of the value of work order	For all delays, which do not merit any extension of time, the Contractor/ Supplier shall attract 0.5% penalty per week or part thereof subject to a maximum of 5% of the total contract value. The amount liquidated damages shall be recoverable from the payment due to the Contractor/Supplier. The deduction of liquidated damages shall not, however, absolve the Contractor/Supplier of his responsibility and obligations under the contract to complete the work in its entirety and shall also be without prejudice to action by the Purchaser under clause: 'Termination of Contract by the Purchaser'. After that the same shall be completed by the Institute at the Contractors/Suppliers risk and cost.
2	PART E CLAUSES OF CONTRACT	17	5. Indemnity Bond In case of order, you should also indemnify us on a non-judicial Stamp Paper of Rs. 500/- that in the event of happenings of anything of such nature, it would neither affect the work nor us in any way in respect of all Actions, Acts, Suits, Claims and Demands brought or made against NCRA-TIFR by your workmen or any other person or persons whomsoever in connection with the works or in respect of any matter or thing done or committed to be done by you in the execution of or in connection with the works notwithstanding that all reasonable and proper precautions may have been taken by you against any loss or damage to the Owner in consequence of any action or suit being brought against NCRA-TIFR for anything done or committed to be done in connection with the execution of the work. The indemnity given by you as aforesaid shall extend to making good all claims and demands arising out of losses/damages to property of every description and kind, the infringement of any legal right as well as injury or accident to any person resulting in death or otherwise. Original Bond to be submitted directly to our Accounts section with copy of the same to be given to Engineer	Request the customer to modify the clause as below : In case of order, you should also indemnify us on a non-judicial Stamp Paper of Rs. 500/- that in the event of happenings of anything of such nature, it would neither affect the work nor us in any way in respect of all direct third party Actions, Acts, Suits, Claims and Demands brought or made against NCRA-TIFR by your workmen or any other person or persons whomsoever who are permanently deployed on the premise of the customer in connection with the works or in respect of any matter or thing done or committed to be done by you in the execution of or in connection with the works while at the premise of the customer notwithstanding that all reasonable and proper precautions may have been taken by you against any direct third party loss or damage to the Owner in consequence of any action or suit being brought against NCRA-TIFR for anything done or committed to be done in connection with the execution of the work while at the premise of the customer. The indemnity given by you as aforesaid shall extend to making good all direct third party claims and demands arising out of losses/damages to property of every description which can be solely attributable to the bidder and while at the premise of the customer and kind, the infringement of any legal right as well as injury or accident to any person resulting in death or otherwise. Original Bond to be submitted directly to our Accounts section with copy of the same to be given to Engineer	No Change
3	PART E CLAUSES OF CONTRACT	19	14. PROTECTION OF PROPERTY: You shall be responsible for making good to the damages to the existing property during construction by your men. During the execution of work, it is likely that you may come across telephone cables, electrical cables, water supply lines, electrical items, sanitary fittings, etc. It will, therefore, be your responsibility to protect them carefully. All such cases should be brought to the notice of the Engineer by you and also to the concerned department. Any damage what-so-ever done to these cables / other valuables be made good by you at your own cost.	Please note that this clause shall not be applicable for the current scope of service/connectivity services. Request deletion.	Deleted

4	PART E CLAUSES OF CONTRACT	19	16. PROVISION FOR CANCELLATION : At any time after the acceptance of the order, we shall have the absolute right to cancel the entire order upon payment to you for all disbursements or expenses which you have incurred or become liable for, prior to the date of notice of cancellation, less the reasonable resale value of material and equipment which shall have been obtained or ordered to become an integral part of the work, plus a sum as profit, bearing the same ratio to the profit that you would have received upon completing the work as the work done bears to the entire amount of work to be done by you under this order, provided that the total payment so made shall not exceed the contract price.	Any cancellation should only be due to failure/breach of 3 consecutive Service levels or due to any breach by the bidder which is not cured within 30 days of time period after intimation of such breach. Request the customer to not cancel the order/contract for convenience.	No Change
5	PART E CLAUSES OF CONTRACT	19	18. TERMINATION OF THE CONTRACT : If you have become bankrupt or have abandoned the work without any serious reason or deliberately delayed the work or is not carrying out the works under the terms and conditions of this contract, the Engineer. Reserves the right to terminate the contract at any time by giving written notice to you and you shall not be eligible for any compensation for the same. In this case, the department shall take over the charge of the work and other materials lying on the site of works. The work shall carry out by employing other persons. All such work shall be carried out at your own risk and cost. Any difference in the cost due to all such matters shall be deducted by the Institute from the security deposit or your payment against this or any other works.	1. Request the customer to modify the clause as below: If you have become bankrupt or have abandoned the work without any serious reason or deliberately delayed the work or is not carrying out the services works under the terms and conditions of this contract as per the service levels, the Engineer. Reserves the right to terminate the contract at any time by giving written notice to you and you shall not be eligible for any compensation for the same. Provided that a 30 days cure period shall be provided before serving any notice of termination for rectifying any breach/default. 2. Please note that for possession or transfer of telecom equipment, requires license therefore post termination if any equipment/device are on the premise shall be returned back to the bidder. 3. In case the customer invoke risk and purchase clause then the same shall be through a competitive bidding process. Please confirm.	No Change
6	PART E CLAUSES OF CONTRACT	19 and 23	19. CANCELLATION OF CONTRACT. The Centre reserves the right to cancel the contract any time by giving one month's written notice. Similarly, if the Contractor wishes to withdraw his services he may do so by giving one month's notice in writing. Extension of the contract may be considered with mutual agreement depending on the need of the Centre and based on the past performance of the contractor. 5.7 Termination The Buyer may terminate the contract for cause (e.g., failure to meet SLAs) with 30 days written notice within the period of this contract. The vendor must ensure a smooth transition of services.	The selected Bidder is required to make considerable investments in execution of the project. As such termination for convenience by the customer will make bidder to suffer significant losses . As such we request to delete termination for convenience by customer.	No Change

	PART E CLAUSES OF CONTRACT	21	2.4 Network Performance and SLAs 1. Uptime: ○ For Site A: ≥ 99% uptime, measured monthly. ○ For Site B: ≥ 98% uptime, measured monthly. 2. Latency: Average round-trip latency not exceeding 50 ms within the ISP's network. 3. Packet Loss: Less than 1% packet loss, measured over a 24-hour period. 4. MTTR: ○ For Site A: Mean Time to Repair not exceeding 4 hours for critical faults. ○ For Site B: Mean Time to Repair not exceeding 6 hours for critical faults.	Requesting the customer to please add exclusions to the SLA as follows: Service availability Percentage, Network Latency, Network Packet Loss, Jitter and MT Repair measurements do not include Downtime resulting in whole or in part from one or more of the following causes: (i) Any act or omission on part of the customer including but limited to failure to notify the customer care desk of the bidder through the process defined by the bidder of the service disruption. (ii) Failure of last mile access (fixed line/wireless) obtained from third party that is not provided or managed by company. (iii) Failure of customer application equipment, or facilities including any third party equipment. (iv) Refusal of customer to allow testing or repair of service or service equipment and use by customer of the service on an impaired basis, including refusal to allow access to customer premise of the company personnel. (v) Customer not providing stable power and other infrastructure required for service equipment and/or CPE. (vi) Events or occurrences that result in "No problem found" trouble tickets. (vii) Trouble tickets associated with new installation or updates. (viii) Customer initiated change request in the service while the change request is under progress. (ix) Planned repairs, modifications or maintenance notified to customer in advance	No Change
8	ANNEXURE - X FORM OF AGREEMENT	43	Whereas the Employer is desirous that certain works should be executed by the Contractor, viz ("the Works") and has accepted a Bid by the Contractor for the execution and completion of the works and the remedying of any defects therein.	Kindly note that the services provided does not fall under the ambit of "works" contract, we request the same to be modified to connectivity services.	No Change
9	ANNEXURE - XII Format of Indemnity Bond	46	We M/s. _____ being the contractor shall save harmless and indemnify the Institute in respect of: a. Any expenses arising from any injury or accident or death of workers hired for this work or damage to property of any third party. b. Any claim made under any Act of Government or otherwise in respect of injury or damage as aforesaid. c. Any award of compensation or damages upon any claim as above. d. Any claim against the Institute by any member of the public or other third party in respect of anything, which may arise in respect of the works or in consequence thereof. e. Any claim which may be made upon the Institute whether under the Workman's Compensation Act or any other statute in force during the currency of this contract or of common law in respect of any worker of the contractor/or their family member(s) or of his sub-contractor(s). f. Any costs, charges or expenses arising out of any claim or proceeding and in respect of any award of compensation of damages arising therefrom.	Kindly modify the clause as below: We M/s. _____ being the contractor shall save harmless and indemnify the Institute in respect of: a. Any expenses arising from any injury or accident or death of workers permanently deployed/hired for this work or damage to property of any third party while at the premise of the customer. b. Any claim made under any Act of Government or otherwise in respect of injury or damage as aforesaid which materially impacts the services provided under this RFP. c. Any award of compensation or damages upon any claim as above. d. Any claim against the Institute by any member of the public or other third party in respect of anything, which may arise in respect of the works or in consequence thereof. e. Any claim which may be made upon the Institute whether under the Workman's Compensation Act or any other statute in force during the currency of this contract or of common law in respect of any worker of the contractor/or their family member(s) or of his sub-contractor(s) who are permanently deployed at the premise of the customer. f. Any direct third party costs, charges or expenses arising out of any claim or proceeding and in respect of any award of compensation of damages arising therefrom.	No Change
10	NA	NA	Additional	Requesting customer to cap over liability of bidder to annual charges received by Bidder under this RFP. Neither party shall be liable to the other under these terms for indirect, special, incidental, consequential, exemplary or punitive damages even if the parties are aware of such possibilities	No Change

11	Additional ELIGIBILITY CRITERIA	12	Eligibility- Point 6 Bidder must hold valid ISO Certificates: 9001:2015 (Quality Management), 27001:2013 (Information Security), 22301:2019 (Business Continuity), 14001:2015 (Environmental Management), and 45001:2018 (Occupational Health and Safety).	Request to modify this clause as per below:- Bidder must submit at least 4 (four) ISO Certificates out of 5 : mentioned below 9001:2015 (Quality Management) or 27001:2013 (Information Security) or 22301:2019 (Business Continuity) or 14001:2015 (Environmental Management) or 45001:2018 (Occupational Health and Safety).	Eligibility- Point 6 Bidder must hold valid ISO Certificates: 9001:2015/TL 9000 (Quality Management), 27001:2013 (Information Security), 14001:2015 (Environmental Management), and 45001:2018 (Occupational Health and Safety).
12	Additional ELIGIBILITY CRITERIA	12	Eligibility- Point 8 Bidder must provide documentary evidence of provisioning similar services (ILL of 1000 Mbps or higher) for at least three clients during the last 3 years- CA-certified work order copies and client certificates.	Request to allow PO/work order with Commissioning letter with client confirmation or client satisfaction letter any of the one. Hence kindly modify the clause as per below and kindly remove Bidder must provide documentary evidence of provisioning similar services (ILL of 1000 Mbps or higher) for at least three clients during the last 3 years) - Self -certified by the signing authority of the bidder.	To be Certified by Authorised Signatory and attach letter of Authorization / Power of Attorney.
13	Additional ELIGIBILITY CRITERIA	12	Eligibility- Point 8 Bidder must provide documentary evidence of provisioning similar services (ILL of 1000 Mbps or higher) for at least three clients during the last 3 years. (counted from the last date of bid submission).	In case of multi year contract, we understand that service provided for the duration of last three years will be considered even though the date of award falls prior to the duration of last three years of the bid submission. Please confirm.	Agreed
14	NA	NA	Additional	It is requested to kindly confirm that Rack, UPS power supply & earthing will be provided by Customer.	Supporting infrastructure will be provided.
15	1.0 निविदा सूची/Tender Notice	4	Period for completion of work:- Entire work to be completed within forty-five days from the date of issue of work order	Request to modify the clause as per below:- Entire work to be completed within 12 weeks from the date of issue of work order subject to all ROW, and other required approvals in place.	Period for completion of work:- Entire work to be completed within Sixty days from the date of issue of work order
16	NA	NA	Additional	Kindly allow extension on submission date at least 7 to 10 working days to complete the physical field survey for closing the feasibility.	Extended upto 17.10.2025
17	-	-	1) BSNL being a 100 % Govt of India owned Central PSU, it is requested for exemption for payment of EMD fee. The request letter is attached herewith for further n/a please.		Agreed, subject to submission of relevant document / Bid Security Declaration.
18	-	-	For processing all the documents required to be submitted in a bid which are available in various different office locations of BSNL, it is requested to extend the Bid submission date by at least 15 days.		Extended upto 17.10.2025
19	-	-	M/s GTPL Broadband Pvt. Ltd. is one of the India's leading Multi System Operator (MSO) wherein we offer services like Cable television, Broadband and Enterprise in various region and providing services at 169 towns in 15 states across India.		
	-	-	As per our discussion, there is Sr. No 3, in eligibility criteria, where in you have asked on, Bidder must hold a Unified License (All Services) and a National Long Distance (NLD) License		Bidder has to comply with tender conditions.
20	-	-	We would like to know & understand this point, so request your input on this. M/s GTPL Broadband PVT Ltd. is a class A ISP & having NLD license		Bidder has to comply with tender conditions.
21	-	-	EMD of Rs. 3,80,000/- Pg-3	Please clarify if we can submit the EMD through NEFT/RTGS as per bank account details mentioned in pg-6 of RFP	Agreed, attach proof of NEFT / RTGS along with technical bid.

2	-	-	6. Bidder must hold valid ISO Certificates: 9001:2015 (Quality Management), 27001:2013 (Information Security), 22301:2019 (Business Continuity), 14001:2015 (Environmental Management), and 45001:2018 (Occupational Health and Safety). Copies of ISO certificates. Pg-12	Please allow ISO 9001:2015, ISO 20000:1-2018, ISO 27001:2013 and remove ISO 22301:2019, 14001:2015, 45001:2018 certification	Eligibility- Point 6 Bidder must hold valid ISO Certificates: 9001:2015/TL 9000 (Quality Management), 27001:2013 (Information Security), 14001:2015 (Environmental Management), and 45001:2018 (Occupational Health and Safety).
23	-	-	7. Bidder must provide documentary evidence of provisioning similar services (ILL of 1000 Mbps or higher) for at least three clients during the last 3 years (counted from the last date of bid submission). Preferably Govt / Semi-govt agencies / Autonomous Agencies or Institutes / reputed private agencies / companies OR organizations / corporates etc) CA-certified work order copies and client certificates. Pg-12	Please allow self -certified work order copies or completion certificates	To be certified by Authorised Signatory and Attach letter of authorization / Power of Attorney.
24	-	-	Registration / empanelment certificate with government organization / semi-govt organization / PSU / reputed private organization etc. Pg-6	Please clarify if we can submit the purchase orders of three clients.	Agreed
25	-	-	Experience testimonials along with work orders and completion certificates Pg-6	Please allow purchase orders and or completion certificates and remove Experience testimonials	Agreed, purchase order must be supported by Completion Certificate.
26	-	-	Evidence of experience in deploying ring topology networks and managing BGP routing. Pg-22	Please remove this clause	Bidder must have experience in deploying ring topology networks and managing BGP routing. Bidder should submit Topology Diagram.
27	-	-	10. Bidder must submit Chartered Accountant's Certificate showing their turnover and Profit / Net worth for the past Five Financial Years prior to 31.03.2024 i.e. for 2019-20, 2020-21, 2021-22, 2022-23, 2023-24 and Not having incurred any loss in more than two years during last five years. Pg-13	Please remove the clause for Profit / Net worth or allow that bidder shall have positive net operating cash flow i.e. positive cash profit in two years during last five years	Not having incurred any loss for more than three years
28	-	-	11. Bidder must submit a Solvency Certificate from a nationalized/scheduled bank, issued after 31.03.2025, for a minimum amount of Rs. 76 Lacs Solvency Certificate as per the specified format. Pg-12	Please remove this clause	No Change
29	-	-	12. Bidder must have a local office in Pune with service engineers hosted locally to provide Support. Documents to be provided for the existence of a local registered service center or availability of service engineers in Pune. Pg-12	We have our registered office in Mumbai and local office at Pune. So, please clarify if we can submit our local office (Pune) supporting document/rent agreement	Agreed
30	-	-	Last Mile: Fiber-optic connectivity to both sites, with buried fiber only and no reliance on copper or no wireless for the last mile. Pg-20	Please allow overhead or underground fiber	Only buried fibre is allowed at last mile.
31	-	-	The initial contract term shall be for 6 (six) years based on performance, with an option to renew for 2 (two) additional years based on performance. Pg-23	Please clarify if we need to quote the commercials for 6 years in the price bid BOQ	No Change

32	-	-	As per e-tendering portal- Machinery Details	Please clarify if this requirement	No Change
33	Additional Eligibility Criteria Sr. No. 2 Page No. 12	-	The Bidder must be an Internet Service Provider (ISP) holding a Class A ISP License for at least the last 5 years, with license validity of at least 6 years from the date of the Request for Proposal (RFP).	We understand that entities holding a Class A ISP license along with a National Long Distance (NLD) license are eligible to submit the bid for this tender.	No Change
34	Additional Eligibility Criteria Sr. No. 3 Page No. 12	-	Bidder must hold a Unified License (All Services) and a National Long Distance (NLD) License.	Kindly confirm if our understanding is correct.	No Change
35	Additional Eligibility Criteria Sr. No. 6 Page No. 12	-	Bidder must hold valid ISO Certificates: 9001:2015 (Quality Management), 27001:2013 (Information Security), 22301:2019 (Business Continuity), 14001:2015 (Environmental Management), and 45001:2018 (Occupational Health and Safety).	As per prevailing standards in the telecom industry, the following ISO certifications are typically required for ISPs/Bidders: ISO 9001:2015 – Quality Management ISO 27001:2013 – Information Security Management ISO 22301:2019 – Business Continuity Management We kindly request you to consider removing the requirement for the following certifications, as they are not standard or mandatory for ISPs in the context of telecom services: ISO 14001:2015 – Environmental Management ISO 45001:2018 – Occupational Health and Safety This change will allow many bidders for participants and bid will be more competitive.	Eligibility- Point 6 Bidder must hold valid ISO Certificates: 9001:2015/TL 9000 (Quality Management), 27001:2013 (Information Security), 14001:2015 (Environmental Management), and 45001:2018 (Occupational Health and Safety).
36	-	-	The Earnest Money Deposit (EMD) will be accepted only in the form of Insurance Safety Bonds, Account Payee Demand Draft, Fixed Deposit Receipt (any one) from any National Bank / Scheduled Bank or payment online in an acceptable form, safeguarding the purchaser's interest in all respects for the following purpose (Drawn in favour of Centre Director, NCRA-TIFR, Pune). Bidder has to upload a scanned copy/proof of the DD/FDR/BC/BG towards EMD along with the bid and has to ensure delivery of a hard copy directly to the Buyer within 5 days of the Bid End date / Bid Opening date, failing which the bid may be treated as incomplete & may lead to rejection of the bid by buyer without making any reference to the seller.	As per GFR and Public procurement policy, we understand that Bidder can submit the EMD in form of Bank Guarantee also. Request you to kindly provide the Bank Guarantee format.	Agreed, BG Format is attached herewith.
37	-	-	Bidder must submit Chartered Accountant's Certificate showing their turnover and Profit / Net worth for the past Five Financial Years prior to 31.03.2024 i.e. for 2019-20, 2020-21, 2021-22, 2022-23, 2023-24 and Not having incurred any loss in more than two years during last five years. Do not enclose copies of Profit and Loss and Balance Sheets statement and IT returns.	Bidder must submit Chartered Accountant's Certificate showing their turnover and EBIDTA for the past Five Financial Years prior to 31.03.2024 i.e. for 2019-20, 2020-21, 2021-22, 2022-23, 2023-24 and Not having incurred any loss in more than two years during last five years. Do not enclose copies of Profit and Loss and Balance Sheets statement and IT returns	Agreed (EBIDTA : Earnings, Before Interest, Taxes, Depreciation and Amortization).

EARNEST MONEY DEPOSIT / BID SECURITY (BANK GUARANTEE)
(on Non-judicial stamp paper of value Rs 500/-)

WHERE AS _____ (Name of Bidder) (herein after called "the Bidder") has submitted his bid dated _____ (date) for undertaking the work of _____ (Name of work) (hereinafter called "the Bid").
KNOW ALL PEOPLE by these presents that We _____ (Name of bank) of _____ (Name of country) having our registered office at _____ (hereinafter called "the Bank") are bound to The Centre Director, NCRA-TIFR for the sum of ₹ _____ for which payment will and truly be made to be said NCRA-TIFR, Pune, the Bank binds itself, his successors and assigns by these presents.

SEALED with the common seal of the said Bank this _____ day of 2025.

THE CONDITIONS of this obligation are:

- (1) If after Bid opening the Bidder withdraws his Bid during the period of Bid validity specified in the Form of Bid or makes any modification in the terms and conditions of the tender which are not acceptable to NCRA-TIFR, Pune OR
- (2) If the Bidder having been notified of the acceptance of his Bid by NCRA-TIFR, Pune during the period of bid validity
- (a) Fails or refuses to execute the Form of Agreement in accordance with the instructions of Bidders, if required; OR
- (b) Fails to commence the work specified in the tender document in prescribed time.

We _____ (Name of the Bank & Branch) undertake to pay NCRA-TIFR, Pune upto the above amount upon receipt of their first written demand, without NCRA-TIFR, Pune having to substantiate their demand, provided that in their demand NCRA-TIFR will note that the amount claimed by them is due to them owing to the occurrence of one or any of the above conditions, specifying the occurred condition or conditions.

This Guarantee will remain in force up to and including the date _____. This date may be extended by NCRA-TIFR, notice of which extension(s) to the Bank is hereby waived. Any demand in respect of this Guarantee should reach the Bank not later than the above date.

DATE _____ SIGNATURE OF THE BANK _____
WITNESS _____
SEAL _____
(Signature, name and address)

Notes:

1. The Bidder should insert the amount of Guarantee in words and figures denominated in Indian Rupees. This figure should be the same as specified in the tender document. This date should be 45 days after the end of validity period of the Bid, reckoning from the deadline for submission of Bids which is stated in the tender document.